

WARRANTY POLICY

DO NOT USE YOUR PRODUCTS UNTIL YOU HAVE READ THE TERMS OF THE WARRANTY AND THE USER MANUAL. All Litt Tech products purchased on litttech.co.za come with a limited warranty, as shown below. BY USING LITT TECH PRODUCTS, YOU AGREE TO BE BOUND BY THE TERMS OF THE LITT TECH LIMITED WARRANTY AND CONFIRM THAT YOU HAVE READ THE USER MANUAL.

We provide a limited warranty for purchases on www.litttech.co.za. The warranty period started when the original purchaser received the products.

WARRANTY TIMELINE

LT72 Power Supply - 12 Months

CPAP Cables - 12 Months

EXCLUSIONS & LIMITATIONS

This warranty does not apply:

- Non-quality related issues;
- Purchases without valid proof of purchase;
- Items that have been refunded;
- Items that have expired their warranty period;
- Any defects or damages caused by misuse of products, unauthorized modification, disassembly, or operation not in accordance with the official instructions or manuals;
- Any defects or damages caused by exposure to excessive heat, liquids, or other external causes;
- Any defects or damages caused by reliability or compatibility issues when using unauthorized third-party parts;
- Lost or stolen products;
- Free products.

VALID PROOF OF PURCHASE

- A purchase order number made through www.litttech.co.za;

Sales invoice or order confirmation email that clearly shows the description of the product, its price, and sales channel.

WARRANTY REGISTRATION

Register your warranty by completing Appendix A of this document and emailing the completed document along with your Order Confirmation to info@litttech.co.za

Registration should take place within 30 days of purchase.

RETURN MATERIAL AUTHORIZATION (RMA) PROCESS

Contact Customer Service Team at info@litttech.co.za or +27 72 819 7012 (Whatsapp Only)

If your item is eligible for an Litt Tech Warranty, please follow the instructions provided by the Support Team to properly pack the products and return them safely.

REPLACEMENT

In case of replacement, delivery of the replacement item will be arranged within 15 business days (subject to changes caused by force majeure) after confirming that the defective item has been received at our warehouse. The final resolution is subject to the availability of the replacement items.

The replacement warranty will be covered by a period equal to the remaining warranty period of the original item.

APPENDIX A

Full Names:	
Surname:	
Residential Address:	
Contact Number:	
Email Address:	
Product/s Purchased: (Model, SKU)	
Date of Purchase:	

Was the product received in a working and satisfactory condition?

Yes _____

No _____

Do you have a profile on our website?

Yes _____

No _____