

RETURNS & REFUNDS POLICY

We hope you love what you've ordered! But just in case you're not 100% satisfied, we've made the return process super easy.

CANCELATION

Customers can request a full refund within 24 hours after placing an order on litttech.co.za

Orders cannot be canceled after the order has been shipped.

RETURN

The return service is currently available for South African orders only.

If you are unsatisfied with your purchase, you may return the purchased items complete, unused, and in their original packing within 30 days of receiving them for an exchange or refund.

If 30 days have passed since your purchase, we cannot offer a refund or exchange.

For quality issues, we will give you a full refund or one-time free replacement within 30 days of receiving the items.

Please collect the package first if your order has been shipped and you want to return it. Then contact our Support via info@litttech.co.za to obtain instructions to return.

Please note that a double shipping fee may be deducted from the original payment if you reject the shipments.

You'll be charged for shipping and a transaction fee (4% for credit card users,) in the event of a return on South Africa orders.

RETURN PROCESS

Contact Support at info@litttech.co.za to start the return process. Please provide them with proof of purchase, such as an invoice.

You will receive instructions on how to properly pack the products and return them to us. Please make sure all components are included in the package.

REFUND

After you have returned the product to our warehouse, we will issue a refund within 14 business days. You will be notified by email when your order is refunded. If you have not received the refund after 14 business days, please contact us via info@litttech.co.za

Please note that return shipping costs include shipping costs and handling fees.

Return Shipping Cost

Product Shipping Cost

LT72 - R110.00

CPAP Cables - R110.00

Please note that return shipping costs include shipping costs and handling fees.

After-sale Service Contact

- info@litttech.co.za
- +27 72 819 7012 (Whatsapp Only)