

SHIPPING POLICY

Thank you for visiting and shopping at litttech.co.za. Litt Tech aims to offer you the best shipping options. The following are the terms and conditions that constitute our shipping policy.

SHIPMENT PROCESSING TIME

All orders are processed within 1-3 business days.

The estimated delivery time is 3-8 business days.

| Province | Time |
|--|-------------------|
| Gauteng (Johannesburg/Pretoria) | 1-3 Business Days |
| Western Cape (Cape Town) | 4-7 Business Days |
| KwaZulu-Natal (Durban/Pietermaritzburg) | 3-5 Business Days |
| Eastern Cape (Port Elizabeth) | 4-6 Business Days |
| Free State (Bloemfontein) | 3-5 Business Days |
| Northern Cape (Kimberley) | 3-6 Business Days |
| North West (Klerksdorp) | 3-5 Business Days |
| Mpumalanga (Mbombela) | 2-5 Business Days |
| Limpopo (Polokwane) | 2-5 Business Days |

Orders are not shipped or delivered on weekends or public holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days for delivery. If there is a significant delay in shipping your order, we will contact you via email.

SHIPMENT CONFIRMATION & ORDER TRACKING

You will receive a shipment confirmation email once your order has shipped containing your tracking number(s). The tracking information will be updated within 48 hours.

If your tracking information has not been updated within 10 business days, please contact info@litttech.co.za

SHIPMENT CARRIERS

Orders will be shipped from our warehouse in Pretoria via our Courier Provider: CourierGuy

Track your order with the following links:

CourierGuy: <https://portal.thecourierguy.co.za/track>

SHIPPING INFORMATION

Please make sure all the shipping information you provide to us is correct. We are not responsible for any losses, including missing parcels, package damage, losses as a result of delay, and other losses caused by incorrect shipping information that customers have provided.

We do not ship to a P.O. Box or APO/FPO/DPO addresses.

DAMAGES

If you received your order damaged, please contact Litt Tech Support within 3 business days at info@litttech.co.za

We are not responsible for any losses, including missing parcels, package damage, losses due to the delay, and other losses caused by the shipping carrier. However, we will help you contact the responsible shipping carrier. Please save all packing and the damaged goods as they may be required for filing a claim against the shipping carrier.

RETURNS POLICY

Our Return & Refund Policy provides detailed information about options and procedures for returning your order.

After-sale Service Contact

- info@litttech.co.za
- +27 72 819 7012 (Whatsapp Only)